

PAM for Exchange Systems Engineer Course

Target Audience: The Professional Archive Manager for Exchange (PAM for Exchange) Systems Engineer course is intended for senior IT professionals who are responsible for managing Microsoft Exchange and who are expecting to install, configure, rollout, and/or support PAM.

Course Objectives: Emphasis is placed on enabling delegates to get the most out of their investment and to become fully confident working with PAM for Exchange.

The course includes lots of hands-on exercises with the goal of empowering delegates to successfully complete an implementation and meet both business and operational goals on an ongoing basis.

Key Areas:

- Architecture overview
- Policy configuration and management
- Client options and configuration
- Search configuration and management
- PST archiving
- E-discovery
- PAM load-balancing and disaster recovery consideration
- Troubleshooting and tuning
- Introduction to PAM Hierarchical Storage Management

Pre-requisites: Delegates are expected to be familiar with Microsoft Exchange, Microsoft Windows and Internet Information Server (IIS). They should also have basic knowledge of Microsoft SQL Server (or Oracle).

Code: SEPE (Exchange)

Duration: Course - 3 Days (typically runs Tues-Thurs)

Venue: Essential Computing, Clevedon (near Bristol)

Rates: 3 day course - £1,500 per delegate excl. VAT

To request a booking form call +44 (0)1275 343199 or e-mail training@essential.co.uk

Terms and Conditions

Prices: All Prices are in UK sterling and exclude VAT and do not include delegate expenses, although refreshments and lunch are included during the course.

Bookings & Confirmations: Once a signed booking form has been received the booking is confirmed and joining instructions will be sent out. A further set of joining instructions will also be sent 2 weeks prior to the course commencement date.

Payment Terms: An invoice will be issued on receipt of a signed booking form and purchase order. Payment terms are 30 days. Please make cheques payable to Essential Computing Limited. All course fees are exclusive of VAT.

Attendance Certificates: Attendance certificates will be provided to all delegates on completion of the course.

Cancellations and Transfers: Essential reserves the right to cancel any training course up to 15 working days prior to the course commencement date. Essential will use all reasonable endeavours to avoid cancellations, however when this is unavoidable, Essential will refund the course fee or offer alternative dates at the customer's preference. If a confirmed booking is cancelled within 10 working days of the course commencement date – 50% of the course fee is payable. If a confirmed booking is cancelled within 5 working days of the course commencement date – 100% of the course fee is payable.

