



## Genifax Certified System Engineer Course

**Target Audience:** This course is intended for senior information technology (IT) professionals who are responsible for managing a Fax environment and who are expecting to install and support Genifax.

Emphasis is placed on component installation and Genifax configuration, including Microsoft Exchange components and installation of Fax Boards.

**Course Objectives:** Students will gain an understanding of the Genifax architecture and fax telecommunications terminology.

### Key Areas:

- Genifax Architecture Overview
- Fax telecommunications Overview
- Working with Fax Boards
- Genifax Installation and Configuration
- Installing the Exchange Connector
- The Genifax Database
- Genifax Management
- Setting security permissions
- Troubleshooting

**Pre-requisites:** It is essential that attendees are very familiar with Microsoft Exchange.

**Code:** SEGF  
**Duration:** 2 days  
**Venue:** Essential Computing, Clevedon (near Bristol)  
**Rates:** £1,000 per delegate

### Notes:

- Delegate numbers are restricted to allow maximum interaction and individual query handling.
- Above prices exclude VAT and expenses.

To book call +44 (0)1275 343199.  
Full joining instructions will be provided.

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### Terms and Conditions

**Prices:** All Prices are in UK sterling and exclude VAT and do not include delegate expenses, although refreshments and lunch are included during the course.

**Bookings & Confirmations:** Once a signed booking form has been received the booking is confirmed and joining instructions will be sent out. A further set of joining instructions will also be sent 2 weeks prior to the course commencement date.

**Payment Terms:** An invoice will be issued on receipt of a signed booking form and purchase order. Payment terms are 30 days. Please make cheques payable to Essential Computing Limited. All course fees are exclusive of VAT.

**Attendance Certificates:** Attendance certificates will be provided to all delegates on completion of the course.

**Cancellations and Transfers:** Essential reserves the right to cancel any training course up to 15 working days prior to the course commencement date. Essential will use all reasonable endeavours to avoid cancellations, however when this is unavoidable, Essential will refund the course fee or offer alternative dates at the customer's preference. If a confirmed booking is cancelled within 10 working days of the course commencement date – 50% of the course fee is payable. If a confirmed booking is cancelled within 5 working days of the course commencement date – 100% of the course fee is payable.

