Migrating to EMC SourceOne

Protecting the Future of Enterprise Email Records

Based in the Netherlands, Berenschot Groep BV is a top independent consultancy firm commanding international reach. With over 500 employees worldwide and a 70 year track-record, it acts as a strategic advisor to companies in industries such as financial services, energy, food & agriculture and industrial goods.

Email is a vital business communication platform for Berenschot, and for many years it had been storing historic email records in a dedicated archive that worked alongside its Microsoft Exchange email service.

When the time came to upgrade its email service to Microsoft Exchange 2010, Berenschot discovered that its archive application, Autonomy ZANTAZ EAS, did not yet support this platform and that a product roadmap was unavailable.

Delaying its planned Exchange upgrade was not an option. This, combined with the fact that support for the EAS product was no longer considered adequate, led to the decision to switch to a brand new archive application.

EMC's latest enterprise-level archiving platform, SourceOne was selected. Fully Exchange 2010-ready, SourceOne also offered Berenschot the secure retention and scalability that it had with EAS.

essential ⓔ

Berenschot

Manually Migrating Millions of Emails Wasn't an Option...

According to Lloyd Hopper, Project Manager at ZXFactory, the EMC partner and IT infrastructure experts called in to oversee the migration to SourceOne at Berenschot, "Berenschot had over 7 million emails that needed to be moved out of EAS and into SourceOne, so we were keen to reduce the impact of moving on staff, and, at the same time, reduce the amount of labour involved. Although it would have been possible to move users manually a mailbox at a time, this would have cost us so much lead time that it wasn't a viable option."

Fully Automated, Fully Audited Migration

ZXFactory identified email archive migration specialists, Essential Computing, as a partner that could help with the data move.

Working in conjunction with migration software from TransVault, Essential was able to automate the migration to SourceOne as well as provide a full audit of what data had been migrated, which was another vital requirement for Berenschot in order to preserve the integrity of its business records.

The legacy data was moved in one step, directly from EAS and into SourceOne using an API connection. This approach eliminated the need for interim storage and multiple steps that can risk data loss and tampering as well as introduce the opportunity for human error. It also streamlined the migration process, although there were a number of hurdles along the way.

..Delivered With Expertise to Address the Challenges

According to Annie Holder, a support analyst at Essential, "No migration is ever straightforward and there are often lots of complications that go beyond simply migrating archived data. For example, converting shortcuts in users' mailboxes proved particularly challenging in this project, but we were able to come up with a suitable workaround that ensured a seamless transition for end users."

Concluded Hopper, "The Essential team had a flexible and realistic approach to the project, and when any problems arose they helped fix them in a timely manner. Their staff members were very knowledgeable and able to provide assistance with issues that were in fact 'out of scope' yet related to the migration project."

About ZXFactory

Based in the Netherlands, ZX are specialists in designing, building and hosting complex IT environments. As an established EMC partner, ZX implement and support SourceOne archiving. For more information visit: http://zx.nl/

About Essential

Essential is regarded one of Europe's foremost experts on electronic messaging, email archiving & collaboration technologies. During the last 20+ years Essential has been at the leading edge of providing expertise and 'behind the scenes' software applications that allow customers to manage, optimise, integrate and migrate their mission-critical email, calendar and directory systems.

For more information on migrating to EMC SourceOne, contact Essential.

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